

Figure 1

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Providing Speech Recognition Assist to
Call Handover
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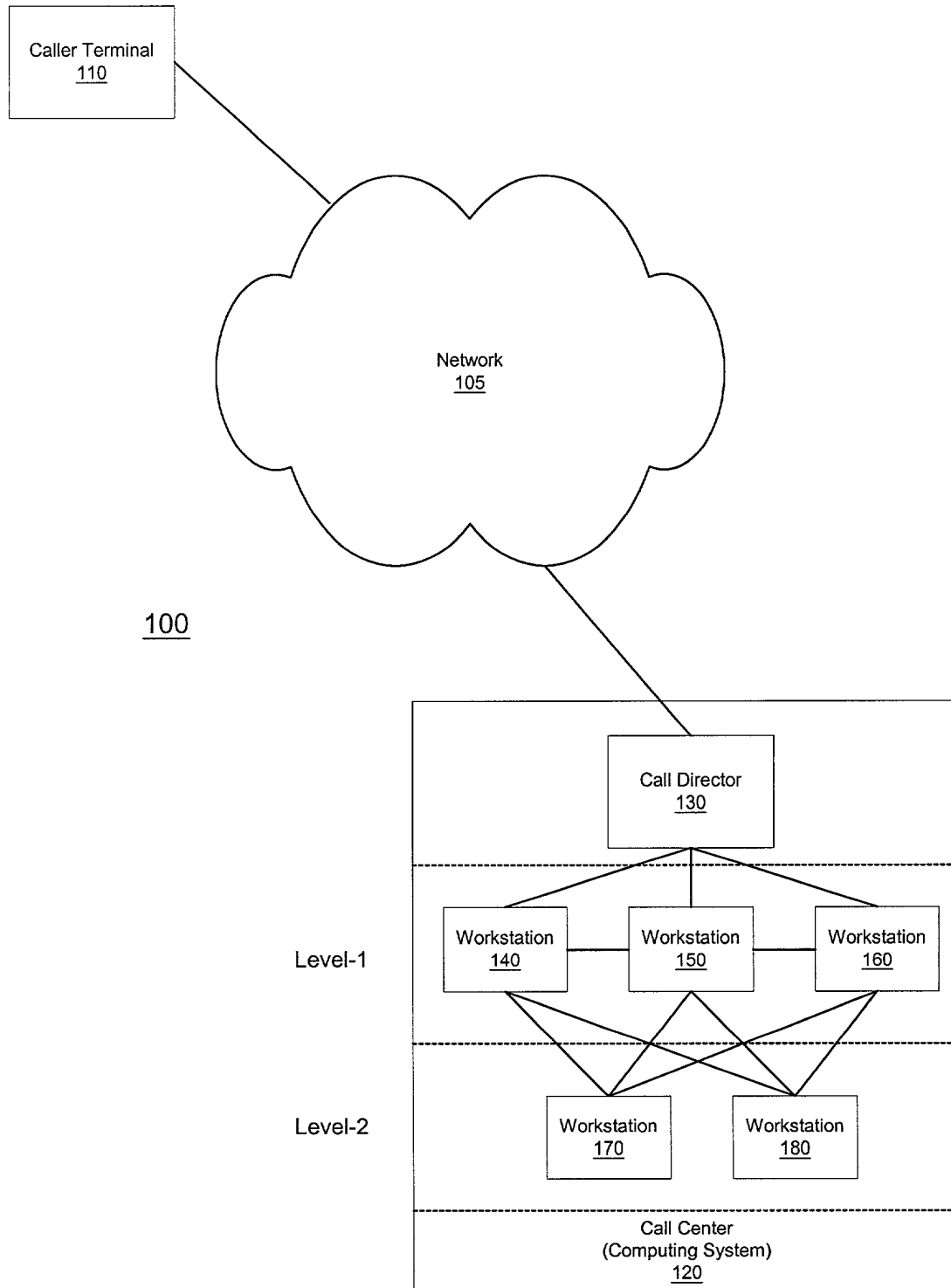
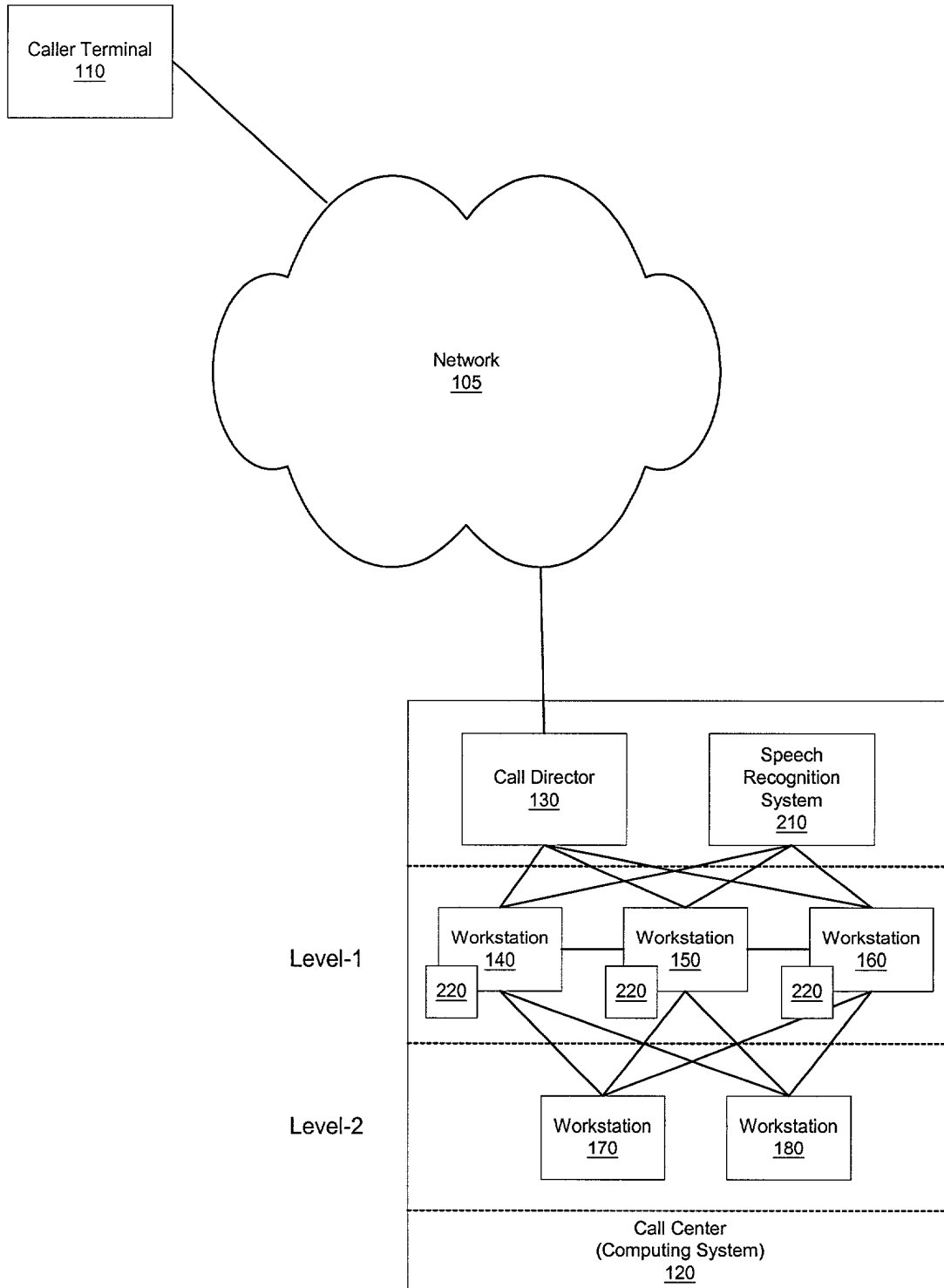


Figure 2

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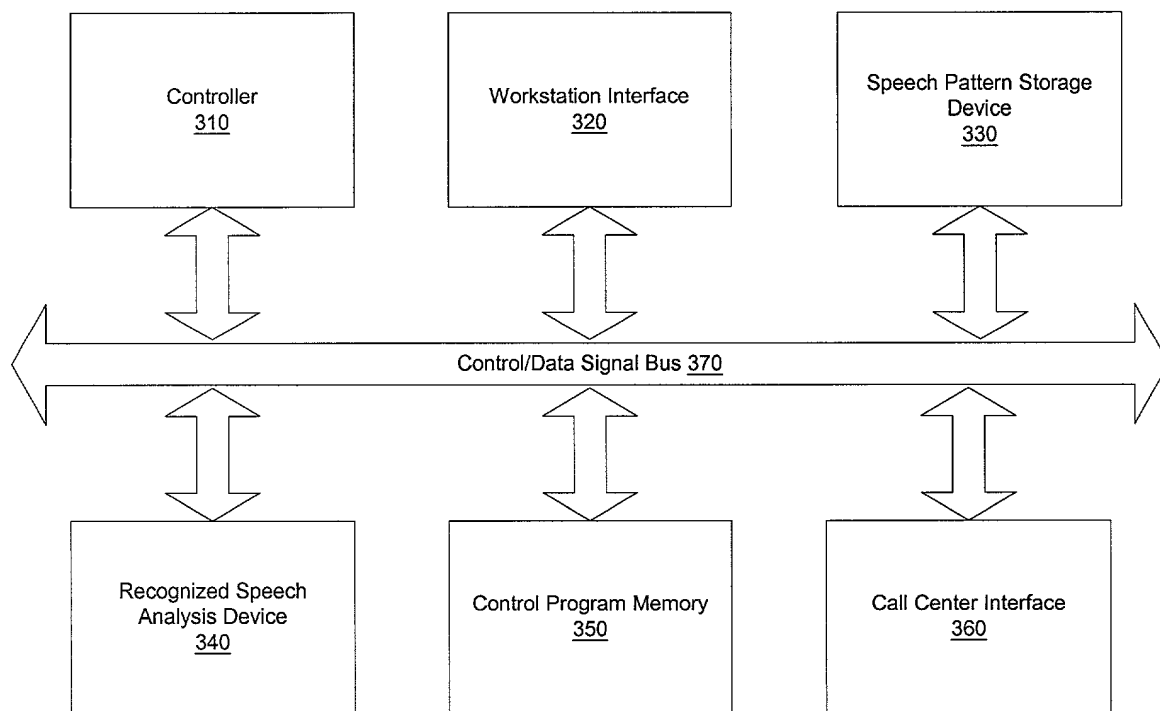


Figure 3

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410 ~ Caller: Jacobs, B. 202-555-5555

420 ~ Product ID: 427a-6

Serial Number: 00001 ~ 430

440 ~ Trouble Ticket: 463721

450 ~ Date: Feburary 16, 2001

460 ~ You say that the leftmost frammmis assembly isn't moving as you move lever #4, right?

465

Figure 4

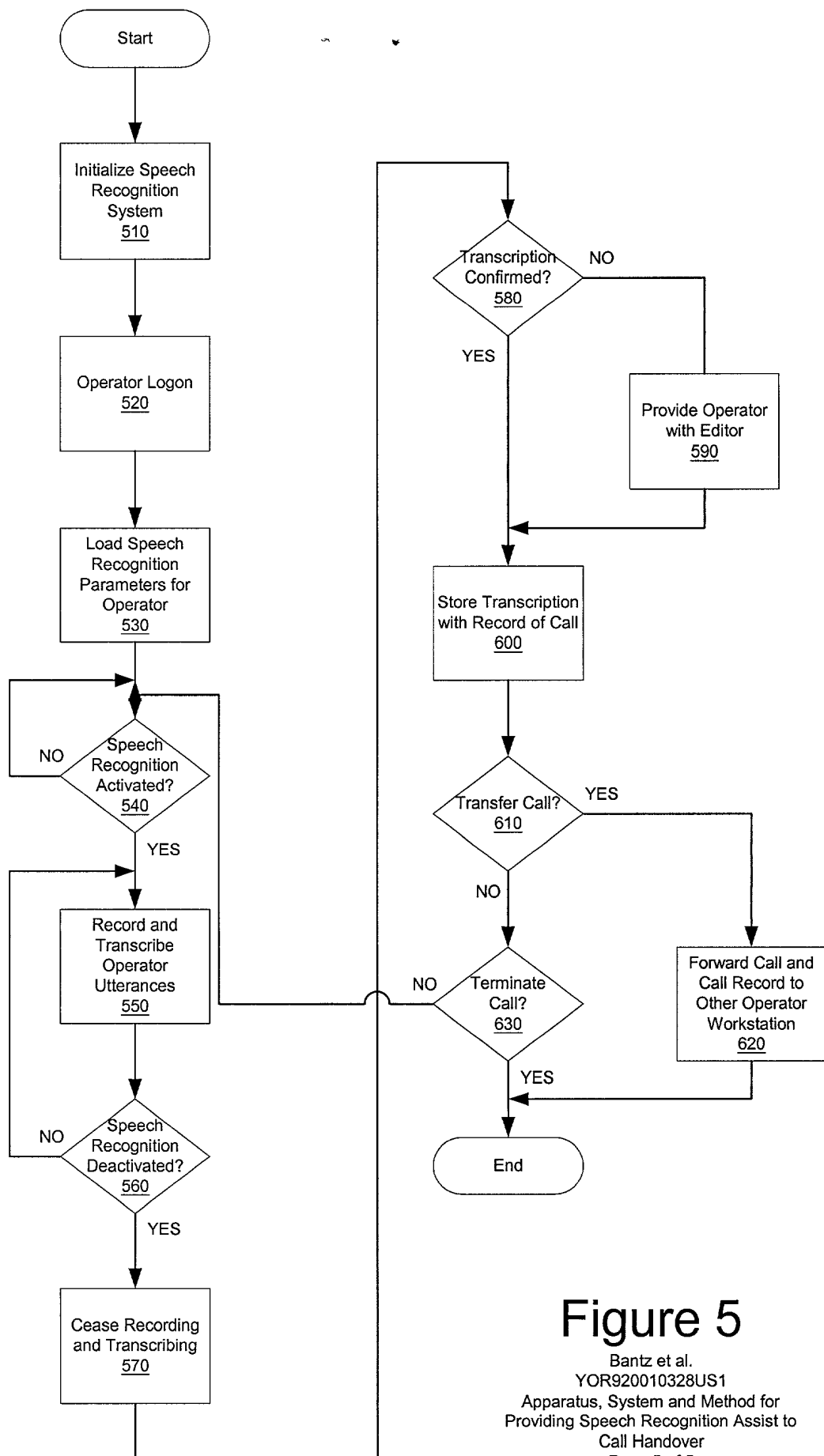


Figure 5

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